

## ***Minutes of the meeting held at Thornley House 31<sup>st</sup> January 2008***

### **Present:**

Don Hunter (Chairman)  
Bill Burgoine  
Moirra Hulme  
Patrick Jordan (Practice Manager)  
Margaret Rickson  
Yvonne Stone  
Alan Yates

### **Apologies:**

Yvonne Bennett

#### **1) Minutes of last Meeting**

- a) The minutes of the last meeting were agreed having been made available to all patients via the surgery notice boards or by e-mail.

#### **2) Men's Health Forum**

- a) The date of the meeting was set for Thursday 27<sup>th</sup> March.
- b) The time would be from 18:00 for about 1 hour depending on attendance.
- c) It was requested that a GP or GPs would make themselves available to answer any possible clinical questions. Mr Jordan advised that this would be discussed at the Practice Meeting next Wednesday.
- d) Alan Yates has created an A5 leaflet to be available for Patients at the reception desk. Draft copies were shown to the members.
- e) Don Hunter would have two A3 posters printed with the same details as the flyer, for posting in the waiting room and in the window.

#### **3) Haughton Vale PPG**

- a) Mr Jordan was able to inform the meeting that the Haughton Vale section of the PPG held a meeting on Monday last.

#### **4) The 2007 Patient Survey**

- a) No statistics are available for this yet. Completed forms have been submitted to the Analysts for the preparation of the results and should be available soon.

#### **5) Patient Record Access**

- a) Mr Jordan was able to add a further update to the initiative started at the last meeting for a PC to be made available for Patients to be shown how to access their Records in the waiting room. He was concerned that the provision of Internet access may require a dedicated dial-up line. Access through the internal Thornley House network may possibly provide users with access to sensitive documentation and possibly other information on other Patients.
- b) Mr Burgoine offered to look into the possibility of restricting this one terminal to accessing the 'Patient Record Access' screens on the Internet only.

6) Car Parking

- a) Signs have been erected in the car park advising motorists of the time restrictions for non-Patient users.
- b) This, at least initially, has been seen to have a beneficial effect.

7) Pharmacy

- a) Mr Jordan was able to inform the meeting that plans were being prepared by a pharmacy owner in the Greater Manchester area with a view to opening the pharmacy next door.
- b) He also indicated that this same person was willing to come and meet with the PPG when things were 'firmed up'.
- c) The PCT were beginning a due diligence process on this proposal.

8) Any other business

- a) The 'Quality of Care' article from the BMA was drawn to the attention of the members.

**The next meeting is to be held on  
Thursday 24<sup>th</sup> April 17:45 at Thornley House.**